

PROGRAM

March 3rd, 2015

9:00 am - 5:00 pm

Clyde Muse Center Jackson, MS

conference



ABOUT US

eTechconference




The eTech Conference has joined together industry leaders, educational professionals, and economic development agencies for the purpose of helping businesses better participate in the “new” economy.

Businesses today are faced with the daunting challenge of filtering through the vast amount of information flooding them about what they should be doing to keep their businesses vibrant and current. We believe that an educational forum combined with real world expertise can assist business owners and executives in determining the right course of action for their companies. Our Goal is to help you determine how to put together a strategy that helps your business achieve success.

ETECHCONFERENCE.COM





SAVE THE DATE

August 25th, 2015

 @techconference

Clyde Muse Center Jackson, MS

NEW



Adobe Series of Workshops
Tips and Techniques
Creative work on mobile devices

PROGRAM

	KEYNOTE PRESENTATIONS & GENERAL SESSIONS Auditorium		Meeting Room 1		
START TIME	TOPIC	SPEAKER	TOPIC	SPEAKER	
9:00 AM	REGISTRATION & NETWORKING				
9:15 AM	Introduction	Ralph Smith EdaptIT			
9:30 AM			Ecommerce 101	Roberto Gallardo MS State University	
10:00 AM			Big Commerce Webstore Setup and Launch	Matt Irving Big Commerce	
10:30 AM	Networking Break				
11:00 AM			eCommerce Shipping Basics	Tom Watson FedEx	
11:30 AM			Phone Apps	Brad McMullan bfac, LLC	
12:00 PM	Lunch				
12:45 PM	Governor Bryant Kenote		Governor Bryant		
01:00 PM			Conversation Sharing through Social Media	Darryl Peroni Edge Theory	
01:30 PM			Multi Channel Selling (Mar- ketplaces)	Ralph Smith EdaptIT	
02:00 PM			Cloud Computing	Roberto Gallardo MS State University	
02:30 PM	Networking Break				
03:00 PM			Technology Infrastructure in the State	Vicki Helfrich Connect MS	
03:30 PM			Big Commerce Webstore Setup and Launch	Matt Irving Big Commerce	
04:00 PM			SEO	Randy Lynn Marist West and Baker	
4:30 AM	Exit surveys from MSU				

	Meeting Room 2		Meeting Room 3	
	TOPIC	SPEAKER	TOPIC	SPEAKER
	Social Media in Content Marketing and as Your Public Relations Tool	Tim Mask Maris, West & Baker	Growth Capital and The Investor Ready Deal	Tony Jeff Innovate MS
	2015: The Year of Mobile PPC	Jack Porter-Smith WSI	Building Customer Relationships throu Events	Gilda Caputo-Hansen HGEM
	CONTENT MARKETING 101: The Write-Once, Publish-Often Approach to Converting New Customers via the Web	Todd Stauffer Jackson Free Press	Make Your Business Excel - Resources to Make Your Business Grow	John Brandon MDA
	Inbound Marketing 101: Attract, Convert, Close, & Delight	Keith Kakadia Sociallyin	Crowd Funding in Mississippi's Creative Economy	Lara Bowman MSU
	Marketing Automation Solutions	Kurt Black Glenwood Digital	Small Business & 8(a) Certification (SBA/MDA)	Janita Stewart, Alice Doss, Rhonda Fisher SBA
	Shifts Driving Technology and Innovation	Tony Jeff Innovate MS	Getting Your Business Funded: Financial Assistance Part 2, State and Federal Government Business Contract Opportunities	
	Local PPC: Be Found or Get Lost	Jack Porter-Smith WSI	MDA	Carol Harris MDA
	Search Engine Optimization (SEO) Versus Pay Per Click Advertising (PPC)	Burns Smith WSI	Catholic Charities	Amy Turner
	Customer Service in the Digital Age	Susan Marquez	Exporting	Vickie Watters MDA
	Interim Staffing Strategies for Facilitating Change	Jane Saunders-Waugh, JD Professional Staffing Group, LLC	Economic Development	Aggie Sikora MDA

FedEx

The world's leader in shipping and logistics

Our solutions connect people and possibilities.

We deliver solutions that matter to you and your business, turning global challenges into opportunities. When we connect people and possibilities, communities flourish and lives are improved - everyone benefits.



FEDEX.COM

FedEx provides customers and businesses worldwide with a broad portfolio of transportation, e-commerce and business services. We offer integrated business applications through operating companies competing collectively and managed collaboratively, under the respected FedEx brand. Consistently ranked among the world's most admired and trusted employers, FedEx inspires its more than 300,000 employees to remain absolutely, positively focused on safety, the highest ethical and professional standards and the needs of their customers and communities.



942 South Shady Grove Road
 Memphis, TN 38120
 Phone: (901) 369-3600
 Web: fedex.com

SPONSORS

EdaptIT

Total Commerce Solution



EdaptIT Total Commerce is a complete end-to-end enterprise multi-channel sales management system.

EdaptIT Total Commerce offers everything a business needs to adapt to today's constantly changing ecommerce marketplace including:

Inventory management · Sales management · Shipping and fulfillment

· Catalog management · POS · Telephone Sales · Wholesale sales · Drop Ship integration and much more.

Call us today to schedule a demo to see how we can help you grow.

EDAPTIT.COM



856 South State Street
Jackson, MS 39201
Phone: (601) 813-0480
Web: edaptit.com

SPONSORS

Jackson Free Press

The Jackson Free Press gives your business, service or organization a cost-effective way to reach more than 37,000 readers per week in print, more than 30,000 weekly visitors on the Web, and 129,051* cumulative readers in the Jackson DMA when you run a sustained campaign.

**JACKSON
FREE PRESS**

JACKSONFREEPRESS.COM

Our rates are extremely competitive, with ad packages as low as \$50 per week. We offer comprehensive service for our small business clients, including art design, consultation, and service after the sale. We're big on digital, too. We offer Web and mobile advertising on our JFP properties and we'll even design your website and handle your social media for you! If you'd like more information about the Jackson Free Press, call 601-362-6121 x11 to reach our marketing department, request a media kit and receive other promotional materials.



125 S. Congress St., #1324
 Jackson, MS 39201
 Phone: (601) 362-6121, Ext. 11
jacksonfreepress.com/advertise

SPONSORS

Hederman

Creative and Innovative Solutions

HEDERMAN.COM

For more than a century, Hederman Brothers has continued to grow and expand our business as technology and needs have changed. Hederman Brothers is your one stop shop offering print services, direct mail, digital printing, cross media capabilities, and creative design.



500 Steed Road
Ridgeland, MS 39157
Phone: (601) 853-7300
Web: hederman.com

SPONSORS

Mississippi Development Authority



MISSISSIPPI.ORG

The Mississippi Development Authority (MDA) is the state of Mississippi's lead economic and community development agency, with approximately 300 employees engaged in providing services to businesses, communities, and workers throughout Mississippi. The agency works to recruit new business to the state and retain and expand existing Mississippi industry and business. MDA also provides technical assistance to the state's entrepreneurs and small businessmen and women and oversees programs that support Mississippi's minority and women-owned businesses. In addition, the agency provides Mississippi's corporate citizens with export assistance, manages the state's energy programs, and oversees programs that help its communities become more competitive.



Post Office Box 849
 Jackson, MS 39205
 Phone: (601) 359-3449
 Web: mississippi.org

SPONSORS

Connect MS



Connect MS is a new broadband entity established to continue the work of the Mississippi Broadband Connect Coalition (MBCC) after the conclusion of the Broadband Stimulus grant. Connect MS was created to assess Mississippi's assets, needs, and opportunities for greater broadband use, adoption, and availability and to establish programs to address these needs.

MSBB.BROADMAP.COM

Hansen Global Event Management



At HGEM, we understand that events can be complex, time-consuming, and all encompassing. We created HGEM, a full-service event management company, to take the stress out of event execution. We take time to understand your needs and to custom-tailor a program that achieves your goals. No matter the event type or size, our team has produced memorable experiences through memorable events. Visit our website to explore our capabilities. You won't be disappointed.

HANSENGLOBALEVENTS.COM



HANSEN GLOBAL
event management llc

68 Carlton Terrace
Stewart Manor, NY 11530
Phone: (866) 383-6027

SPONSORS

Innovate Mississippi



Innovate Mississippi (formerly the Mississippi Technology Alliance) is a nonprofit organization with the mission to drive innovation and technology-based economic development for the State of Mississippi. Browse through our website to see how Innovate Mississippi can help you and how we are helping to grow and strengthen Mississippi's technology culture.

134 Marketridge Drive
Ridgeland, MS 39157
Phone: (601) 960-3610

INNOVATE.MS

Innovate Mississippi
Drive · Jumpstart · Celebrate · Network



WSI is an international network of Digital Marketing Consultants who help businesses succeed online. With over 20 years of experience, WSI has won numerous digital marketing awards and helped companies grow their online presence in the virtual world. With the advent of smartphones and the expanding influence of social media, WSI has stayed current and evolved with the digital world, offering our clients comprehensive digital marketing solutions that are on trend with the current market. Headquartered in Toronto, Ontario, WSI has a strong international presence with offices in over 80 countries. In addition to custom website design services, WSI offers a comprehensive digital marketing solution, including search engine marketing, social media management solutions and mobile solutions.

WSISTARWEBSOLUTIONS.COM



we simplify
the Internet

P. O. Box 1213
Madison, MS 39130-1213
Phone: (601) 853-4449
Web: wsistarwebsolutions.com

EXHIBITORS



bfac.com

805 Wheatley, Suite 210
Ridgeland, MS 39157
Phone: (601) 487-8824

bfac.com is an award-winning technology company that provides mobile marketing solutions to businesses, organizations, state & local governments and political figures. We are the #1 listed business texting company by Google & Bing and we're one of the fastest growing app design companies in the world. bfac.com has been featured by media outlets around North America including NBC, ABC, FOX, CBS, Clear Channel Radio, and Gannett Publishing.



catholiccharitiesjackson.org

200 North Congress Street, Suite 100
Jackson, MS 39201 Phone: (601) 355-8634

The mission of **Catholic Charities** is to be a visible sign of Christ's love by helping those who are unable to help themselves; the poor and vulnerable, especially children, women, and families. There is a direct relationship to parishes with the Diocese of Jackson, but the mission extends to the larger community of the state, nation, and even beyond to the entire human family.



bigcommerce.com

11305 Four Points Drive, Bldg.2, 3rd Fl.
Austin, TX 78726 Phone: (512) 758-7588

Bigcommerce is the world's leading e-commerce platform, powering more than 30,000 online stores to over \$1.3 billion in sales. We'll help you create a gorgeous, professional store that's easy to manage thanks to their powerful, easy-to-use features. Easy to use. Easy to monitor. Rock solid security. No transaction fees. Visit our website and try it free to see why Bigcommerce is the fastest-growing e-commerce platform in the world.



edgetheory.com

750 Woodlands Parkway, Suite 104
Ridgeland, MS 39157 Phone: (650) 830-5752

EdgeTheory is a "find engine" that helps businesses and organizations find and influence those who aren't looking for them. As a managed service, we find pre-customers by mapping the intersections between their lives, their work, and your business, then creating and publishing authentic messages about those intersections. Online marketing has moved from cost-per-click to cost-per-engagement, but EdgeTheory believes the natural evolution – and the bigger payoff – is in conversation share. EdgeTheory works with companies of all sizes. We work with clients who have never had a Twitter account, and with clients who have already established large social followings.

EXHIBITORS

Glenwood Digital, LLC

glenwooddigital.com

P.O. Box 576, Madison, MS 39130

Phone: (601) 790-1525

Glenwood Digital is a premier consulting services firm specializing in Marketing Automation and eCommerce. We are experts with platforms such as Infusionsoft, Ontraport, Leadpages, Aweber and more. We work with a select group of clients to develop effective strategies to achieve their goals of revenue growth and getting more done with less effort. We help devise effective action plans and then provide "Done For You" implementation services to get everything set up. And we provide ongoing support to make the adjustments requirement to fine-tune the processes over time to maximize results.



MARIS, WEST & BAKER ADVERTISING

mwb.com

18 Northtown Drive, Jackson, MS 39211

Phone: (601) 977.9200

Maris, West & Baker is a full-service advertising agency specializing in digital solutions and creative ideas. Through a process of High Definition Branding, MWB develops innovative solutions for companies, organizations, and public agencies across a wide spectrum of industries and disciplines.

Susan Marquez Public Relations

thewordblender.blogspot.com

120 Whisper Lake Blvd.

Madison, MS 39110 Phone: 601-853-2430

Susan Marquez is a freelance writer based in Madison, Mississippi. After a 20+ year career in advertising and marketing, she began a professional writing career in 2001, and she has written over 2000 articles that have been published in magazines, newspapers, business journals, trade publications. She is a member of several writing organizations and attends writing workshops throughout the South. Susan also works with other writers as an editor and is an experienced blogger.



prostaffgroup.com

2906 North State St., Suite 330

Jackson MS, 39216 , Phone: (601) 981.1658

Professional Staffing Group is about Expertise. As a Certified Woman Owned Business Enterprise, the depth of experience on the PSG Team sets us apart. We are attentive listeners, candid consultants, and inventive thinkers. PSG competes with national firms in attracting bright new talent to our region with the innovative use of the top technologies in our field. Our placement ratios are often 1:1 (one client hire to one interview) and rarely over 1:3. Whether candidate or contractor, employee or employer: Our mission is to ensure you have the best experience possible with Professional Staffing Group.



sociallyin.com

501 Mississippi 12, #120, Starkville, MS 39759

Phone: (769) 234-0692

Mississippi's Digital Advertising Agency

SociallyIn is a full service digital marketing agency. We help our clients navigate the digital space and provide solutions that deliver results. The company was founded in 2011 by Keith Kakadia and since grown to a team of 8 people. The company is located in Starkville, MS and serving clients across the country. Our mission is to help communities and businesses grow through technology and design.

NOTES

Utech



ETECHCONFERENCE.COM



conference

